

Grievance Redressal and Dispute Settlement Mechanism

As a part of client's grievance redressal and dispute settlement mechanism, all disputes arising between the client and the Research Analyst shall, to the extent possible, be settled amicably by prompt negotiations between the parties at the earliest.

The Clients are requested to get in touch with the Research Analyst for their grievance and complaints, if any. The details are as mentioned below:

Name	Gurvinder Malhotra, Proprietor of Contra Investing Research Services
Email	gurvinder.malhotra82@gmail.com
Address	H No-7, Aadarsh Colony, Near Bains Farm, Ablowal, Patiala, Punjab, 147001
Contact no.	
Website	

The complaint will be resolved on a best effort basis within a period of 21 days from the date of receipt of complaint, as required under SEBI regulations.

If the client remains dissatisfied with the remedies offered by the Research Analyst, the Client can abide by the following mechanisms.

SEBI Complaints Redressal System (SCORES)

SEBI has set up an online complaints redressal system (SCORES) for easy retrieval and tracking of complaints by investors.

In case the client is not satisfied by the steps taken by the Research Analyst, client may opt to lodge the complaints through SCORES. The Research Analyst will receive and resolve the complaints on best effort basis, within a period of 21 calendar days from the date of receipt of such complaint through SCORES, according to procedure prescribed by SEBI.

1. Link to SCORES website - <https://scores.sebi.gov.in/>

2. Link to download SCORES

app - https://play.google.com/store/apps/details?id=com.ionicframework.sebi236330&hl=en_IN&gl=US

Clients can also send their complaints to SEBI - Northern Regional Office (NRO).

Address :
NBCC Complex, Office Tower-1,
8th Floor, Plate B, East Kidwai Nagar,
New Delhi - 110023

ODR portal

Furthermore, Clients can also submit their complaints on the Securities Market Approach for Resolution through Online Dispute Resolution (ODR) Portal for online arbitration and online conciliation for resolution of complaints. The portal can be accessed at <https://smartodr.in/login>